

General Terms and Conditions of C NT PROJECT MANAGEMENT

Business name: C NT PROJECT MANAGEMENT
Headquartered at 23 Boulevard Plaza Tower 2, Dubai, United Arab Emirates
Credit: Department of Economy and Tourism Dubai
Reg. No.: 2385090
Email: info@crypton.network
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1. Basic provisions

- 1.1. Company. C NT PROJECT MANAGEMENT is the operator of the Website. Through the Website, its Users have the possibility to register, create a User Account, use the User Interface and all its functionalities or enter into Distance Contracts with Traders.

The Company is the sole operator of the Website. As the Website is an Online Marketplace within the meaning of the Consumer Protection Act, the Company is also the Operator of the Online Marketplace. Within the Website as an Online Marketplace, the User has the possibility to conclude a Distance Contract with the Merchants providing the Products within the User Interface. Due to the nature of the Products that the User can purchase, it is clear that this is an area of Blockchain technology that is subject to strict rules, particularly in the area of AML.

- 1.2. Definition of some terms. Capitalized terms used in these GTC have the meanings set forth below:

AML refers to the regulations governing anti-money laundering rules, known as Anti Money Laundering;

Blockchain is understood to be a distributed, decentralised database containing an ever-expanding number of records that are protected against unauthorised interference by third parties, either within or outside the network;

Regulation means Regulation (EU) 2022/2065 of the European Parliament and of the Council of 19 October 2022 on the single market for digital services and amending Directive 2000/31/EC (Digital Services Act);

KYC means the process by which the Company ascertains the User's true identity and other information within the meaning of the relevant AML legislation in order to comply with its or the Merchants' obligations under the applicable legislation;

Trader means a person who, in connection with a Consumer Contract, an obligation arising therefrom or in the course of a commercial practice, acts in the course of his business or profession, including through another person acting in his name or on his behalf, and which are companies that offer the possibility of purchasing a Product or Products through the Website;

Civil Code means Act No. 40/1964 Coll., the Civil Code, as amended;

Commercial Code means Act No. 513/1991 Coll. Commercial Code, as amended;

In accordance with Section 2(d) of the Consumer Protection Act, **an online marketplace** is a service that enables Consumers to conclude Distance Contracts with Merchants other than the Online Marketplace Operator or with other Consumers by means of software, including a website, part of a website or an application;

Specific GTC means the general terms and conditions applicable to a specific Product, which are located in the User Interface for a specific Product and with which the User has the opportunity to familiarize themselves;

Entrepreneur means a person within the meaning of Section 2(2) of the Commercial Code;

User Account means the User's account that has undergone the registration process in the User Interface of the Website and that allows the User to use the User Interface;

The User Interface means the part of the Website to which the User gains access after Registration, through which the User has the possibility to enter into a Distance Contract with the Merchant and to purchase a Product or Products, the possibility to view information about the purchased Product or Products;

Login data means the User's email and password entered during Registration and used to log in to the User's account;

Online Market Operator means the Company as the person who operates and provides the Online Market to Users, including through another person acting on its behalf or on its behalf;

Products are products that the User can purchase by concluding a Remote Contract with the Merchant within the User Interface;

Media Services Council means the Media Services Council, with its registered office at Palisády 36, 811 06 Bratislava, Slovak Republic, which, in accordance with Section 108(6) of the Media Services Act, performs the tasks of the Digital Services Coordinator under the Regulation;

Registration means the creation of a User account of the User on the Website by completing and submitting the Registration Form;

Registration Form means the form for the User to create a User Account;

Consumer means a User - a natural person who is not acting in the course of his business or profession in connection with a Consumer Contract, an obligation arising therefrom or in a commercial practice;

The Company shall be CNT PROJECT MANAGEMENT, with registered office at 23 Boulevard Plaza Tower 2, Dubai, United Arab Emirates, registration: Department of Economy and Tourism Dubai, reg. no.: 2385090;

Services means the services of creating a User Account, managing the User Account, including the User Interface, operation of the Website and the Online Market (including their availability), the possibility of concluding Distance Contracts with Merchants and related services by the Company for the User, to the extent and in the manner set out in these GTC;

Consumer contract means any contract, regardless of the legal form, concluded by the Merchant with the Consumer, including the Distance Contract and these GTC;

For the purposes of these GTC, **third parties** are understood to be persons other than the User;

User means a person who goes through the Registration process on the Website and creates a User Account;

GTC means these general terms and conditions of the Company, on the basis of which the Company will provide the Services to the User;

Distance Contract means a contract concluded between the User and the Merchant exclusively through the Website without their physical presence, the subject of which is the provision of a Product or Products;

Prohibited country means countries, territories or jurisdictions where the possession or use of virtual currencies or tokens is prohibited by law or other rules, as well as countries or regimes that are subject to international sanctions (in particular the EU sanctions list). Prohibited Countries specifically include the United States of America, the People's Republic of China and the Republic of Singapore;

The Media Services Act means Act No. 264/2022 Coll. on media services and on amending and supplementing certain acts (Media Services Act);

Consumer Protection Act means Act No. 108/2024 Coll. on Consumer Protection and on Amendments and Additions to Certain Acts, as amended;

The contracting parties are understood to be the Company and the User;

Website means the website <https://crypton.digital/sk>;

WEXO means an application that allows its users to create and use a user account.

2. GTC

- 2.1. Binding of the GTC. If the User wishes to register and access the User Interface, the User must first create a User Account in accordance with the procedure set out in Clause 3 of these GTC.

By submitting a completed Registration Form, agreeing to these GTC and the Privacy Policy, the User becomes bound by these GTC. The Company provides the Services to the User on the basis of these GTC. The User shall use the Website and the User Account only in accordance with these GTC.

The subject matter of these GTC is the regulation of the rights and obligations of the Company and the User in connection with the gratuitous provision of the Services by the Company to the User and in connection with the use of the Services by the User under the terms and conditions set out in these GTC below.

The GTC are drawn up in the Slovak language. The GTC may also be drawn up in a language other than Slovak, in particular in Czech, English, German, Polish and Hungarian, so that the User who is not a citizen of the Slovak Republic is able to understand them.

- 2.2. Storage of GTC. The Company shall store the GTC in written form electronically. The User is entitled to consult the text of the GTC at any time, the text of these GTC is available to the User at any time in the User Interface.

The Company shall deliver to the User who is a Consumer, no later than at the commencement of the provision of the Services subject to these GTC, a confirmation of the conclusion of the GTC (binding with these GTC) by email, to the email address of the User who is a Consumer, which he/she has provided in the Registration Form.

- 2.3. Declaration of the Parties. The User declares that he/she is entitled to agree to these GTC, to be bound by them and to perform the obligations and enjoy the rights arising from them.

The Company represents that it is a duly incorporated existing business corporation and that it is authorized to be a party to these T&C and to perform its obligations hereunder.

3. Registration and User Account

- 3.1. Registration. If the User wishes to use the User Interface of the Website and create a User Account, he/she must perform Registration. The Website allows a natural person and a legal entity to make a Registration.

- 3.2. Registration form. Registration is done by completing the Registration Form, in which:

- (i) the individual enters his/her email, first name, last name, country, citizenship, chooses a password and confirms the password again for verification;
- (ii) the legal entity enters its email, business name, country, password, chooses a password and confirms the password again for verification.

The User is obliged to indicate the country of his/her domicile or residence for the purpose of verifying that it is not a Prohibited Country. If the User resides or is based in a Prohibited Country, the User will not be allowed to register and obtain a User Account.

The User acknowledges that all information provided in the Registration Form must be complete and truthful. If there is any change to the information already entered, the User shall correct such change within the User Account or notify the Company of such change without undue delay.

After creating a User Account, the User who is a natural person also has the possibility to complete his/her data if he/she wants to use the User Account within the scope of his/her business as a natural person - entrepreneur. In this case, he/she follows the options of the Website and fills in the required data.

The Company shall be entitled to withdraw from these Terms and Conditions and to terminate the User Account with immediate effect if it determines that the information provided by the User is false or incomplete or is or may be harmful to the Company.

- 3.3. WEXO. Before submitting the completed Registration Form, the User has the option to create a user account in the WEXO application together with the User Account. The terms of use of the WEXO Application are governed by the General Terms and Conditions, the text of which is available on the website www.wexopay.com.

If the User is not interested in creating a user account in the WEXO application together with the User Account, the User has the option to create a user account in the WEXO application at any later time.

You can link (pair) your WEXO User Account to your User Account by logging into your User Account. In this case, the User follows the options of the Website.

- 3.4. User account. Each User is entitled to create and have only one User Account. A User Account is created for a User upon submission of a completed Registration Form.

To log in to the User Account, the User is required to enter his/her Login Details, which he/she entered during Registration.

In case the User has forgotten his/her Login Data, he/she has the possibility to reset his/her password. In this case, the Company will send a new temporary password to the User's email address, which is the User's username. The User is obliged to change his/her password after logging into the User Account without undue delay. If the User fails to do so, the Company shall not be liable for any damage that the User thereby incurs, in particular in connection with any Third Party gaining access to the User Account.

- 3.5. Use of User Account. The User is not entitled to allow Third Parties any access to his User Account and to allow Third Parties to use his User Account in any way.

The User may not provide his/her User Account Login Credentials to Third Parties. If the User provides his/her Login Credentials to Third Parties, he/she puts himself/herself at risk. In such case, the User bears all risks associated with this.

In the event of unauthorized access to the User's User Account by Third Parties or other misuse of the User Account, the User is obliged to immediately report these facts to the Company.

The Company shall not be liable for any unauthorized access to the User's User Account or for the loss or disclosure of the User's Login Credentials.

- 3.6. Suspension and cancellation of User Account. The Company may suspend or terminate the User Account in justified cases, in particular in the event of a breach of the User's obligations under these GTC or in the event of suspected misuse of the User Account. In the event of cancellation of the User Account for these reasons, the User shall have no claims against the Company.

The User is entitled to request the Company to cancel the User's account electronically by e-mail to the Company's e-mail address at 23 Boulevard Plaza Tower 2, Dubai, United Arab Emirates. Upon the User's request, the Company shall cancel the User Account within fourteen (14) days from the date of receipt of the request.

However, the Company shall only cancel the User Account at the User's request if the User does not have any Distance Contracts with Merchants under which the Merchants provide any Products to the User. The Company shall ascertain these facts by communicating with the Merchants.

- 3.7. Product Management. The company comprehensively provides management and visuals of the Website as an Online marketplace. For this purpose, the User has the possibility to see the status of the Products provided to him on the basis of the Distance Contracts concluded with the Traders. Due to the nature of the Products provided by the Merchants within the Online Market, the status of the Products shall be understood as their current amount expressed in EUR or another currency, the amount and number of individual deposits and withdrawals of the User, etc.

- 3.8. Death. In the event of the death of a User who is a natural person, the persons authorized to dispose of the User Account must prove to the Company their identity and the fact that they are authorized to dispose of the User Account or the Products provided to the User under the Distance Contracts concluded with the

Merchants. The Authorised Persons are obliged to provide relevant document proving that they are the heirs or persons otherwise entitled to dispose of the deceased User's property.

The Company shall not be obliged to search for and contact the persons authorised pursuant to the preceding paragraph. Therefore, it applies that to access the User Account, the Authorised Persons are obliged to contact the Company on their own initiative.

However, the Company is not obliged to pay any amounts visible after logging into the User Account to the Eligible Persons, as these are part of the Products provided by the Merchants. In view of this, Eligible Persons are obliged to contact the relevant Merchants directly and follow their instructions.

In the case of a User who is a legal entity, upon the dissolution of the legal entity without a legal successor, the User Account will be made available to the liquidator of the legal entity or another person in a similar capacity as the liquidator upon proof of the relevant authorisation to act on behalf of the User.

In the event of merger, amalgamation, division or other dissolution of a legal entity with a legal successor, the User Account will be made available to the legal successor of the legal entity after proving the legal succession with relevant documents (contract, extract from the relevant register, etc.).

- 3.9. KYC. A User who wishes to enter into Remote Contracts with Merchants after creating a User Account must go through the KYC process. The Company informs the User that, due to the nature of the Products provided by the Merchants, the execution of the KYC process is necessary in order for the User to be able to enter into the relevant Distance Contracts with the Merchants.

As part of the KYC process, the Company ascertains the true identity of the User in accordance with the relevant AML legislation in order to comply with its obligations under the applicable legislation.

The User is obliged to follow the instructions on the Website, fill in the required data and submit the documents requested by the Company.

4. Products

- 4.1. Conclusion of the Contract remotely. Within the Online Marketplace, the User has the possibility to conclude Distance Contracts with Merchants, the subject of which is the provision of Products. A Distance Contract, the subject of which is the provision of a Product selected by the User, is concluded by the User directly with the Merchant. The Company is not a party to the Distance Contract and does not interfere with and is not responsible for the content of the Distance Contract or the Product. The foregoing shall apply unless otherwise stated in the Specific GTC.
- 4.2. Selection of Products. On the Website, the Company informs the User in the User Interface about the Products that can be purchased from Merchants. The User selects a Product within the technical possibilities of the Online Marketplace and then follows the options of the Website.

The User may (depending on the specific Product) have the option to select the parameters of the Product or fill in other required data.

In order to enter into a Distance Contract, the Customer must agree to the Specific Terms and Conditions and any other documents relating to the specific Product provided by the Merchant in the order form. The Order Form will be displayed to the User automatically filled in (including the User's details) so as to prevent the User from entering erroneous data. The Distance Contract is concluded by clicking the "Proceed with payment due" button or another button with similar text. The legal relationship between the Merchant and the User who has concluded the Distance Contract is governed by the Specific GTC. The Company expressly notifies the User that in case of any defects of the Products, withdrawal from the Distance Contract and related questions, the User is obliged to contact the Merchant directly.

The contract is always between the respective Merchant and the Customer. For the avoidance of any doubt, the Contract shall never arise between the Company and the Customer. If it is stated in the relevant Specific GTC that certain activities are to be performed by the Merchant, the Merchant undertakes to perform those activities.

5. Information obligations of the Company in relation to the Consumer

The Company informs the User who is a Consumer that:

- (i) the main parameters that determine the order of the offers in the result of the Consumer's search on the Online Marketplace are random, the Products are placed on the Website in the User Interface in the "Dashboard" section without any preference or other advantage being given to a particular Product;
- (ii) with respect to the content and design of the Website, all Products are located in the User Interface in the "Dashboard" section below each other without their location having any meaning and the Consumer does not need to search for individual Products, as he/she can access all Products within the "Dashboard" section at once;
- (iii) Merchants offering a Product or Products on the Website are Merchants as represented to the Company;
- (iv) in the event that the Merchant is not deemed to be a Merchant for any reason whatsoever, the Distance Contract will not be subject to the Consumer Protection Legislation;
- (v) The Company and the Merchant are not involved in the performance of the obligations related to the Distance Contract concluded through the Online Marketplace.

In accordance with Section 17(2) of the Consumer Protection Act, the User is informed in advance of the payment options for the Products accepted by the Merchant via the Website and/or the User Interface.

6. Intellectual property protection

- 6.1. Rights to the Website. The Website, the User Interface and any of their contents are protected by the Company's intellectual property rights. The User is entitled to browse and download the content of the Website, for personal, non-commercial use only. In no event does the Company grant the User a license or other similar consent or permission by these GTC.

The User is not entitled to reproduce, copy, distribute, sell, transmit, change, modify or otherwise interfere with the content of the Website, or use it for any other purpose contrary to the intent of these GTC.

Trademarks, trademarks, logos, graphic elements, design, layout of the Website, photographs, videos, software, text or other elements placed on the Website, whether registered or not, constitute the intellectual property of the Company and may not be used by the User in any manner other than as provided for in these GTC without its prior written consent.

The User shall be liable for all damages incurred by the Company in violation of this section of the GTC.

- 6.2. Other prohibited uses. The User agrees to comply with applicable law and these GTC and not to damage the reputation of the Company and the Merchants in any way when using the Website, the User Interface and the User Account.

The User undertakes not to interfere with the security, technical substance or content of the Website, to decompile and reverse engineer the Website, to collect data from the Website (web mining), to use the Website to send unsolicited messages (spam) or to send messages to the Website containing viruses or any dangerous or malicious programs.

7. Liability for defects

- 7.1. Defects of the Service. The Service, the provision of which by the Company is subject to these GTC, is defective if there is a technical or similar problem for which the Company is responsible and which manifests itself in the defective performance or non-performance of the Service.

- 7.2. Statement of defect (complaint). In the event that:

- (i) The Company has provided defective Services to the User;
- (ii) the defect persists at the time the defect is alleged under this section of the GTC;

(iii) The User requests the correction or other elimination of defects in the defective Services;

The User has the right to make a complaint (to complain about defects in the service) in the manner set out in this point of the GTC.

The User has the right to complain about a defect in the Service without undue delay after the defect has been detected, but no later than within 3 months from the date of its detection.

The User is obliged to complain about the defects of the Service in a notification sent to 23 Boulevard Plaza Tower 2, Dubai, United Arab Emirates or by email to the Company's contact email info@crypton.network. In the notification about the defect, the User is obliged to indicate in particular what, in his opinion, is the defect of the Service. The Company shall process the notice of defect of the Service (complaint) within 30 days from the date of the User's complaint. The Company is obliged to remedy the defects in the Service or provide other necessary remedy at its own expense, if possible.

The Company is obliged to issue the User with a confirmation of when he/she raised the defects of the Service by notification according to the previous paragraph.

If it is a defect that can be removed or rectified, the User may request its removal or rectification free of charge. The Company shall remove or remedy the defect within a reasonable period of time. Reasonable time means the shortest time required by the Company to assess the defect and to repair or remedy it, taking into account the nature of the Service and the nature and severity of the defect, but not more than 30 days from the date of notification of the defect by the User. The Company shall inform the User without undue delay of the handling of the notice of defect.

If there is a defect in the Service that cannot be remedied or corrected, or if the Company fails to remedy or correct the defect in the Service within 30 days from the date of the User's complaint, the User shall have the right to withdraw from these Terms and Conditions.

7.3. Inoperability of the Website. The Company will use its best efforts to ensure that the Website, the User Interface and the User Account are available at all times and are protected against common risks, but shall not be liable for any failure of the Website, the User Interface or the unavailability of the User Account that is beyond the Company's control or preventable.

8. Duration and termination of the GTC

8.1. The duration of the binding GTC. These GTC are valid for an indefinite period of time.

8.2. Termination of the GTC. The User may terminate his/her commitment to these GTC:

- (i) by written agreement of the Parties as of the date specified in this Agreement;
- (ii) by notice of termination by either Party in accordance with these GTC;
- (iii) by withdrawal of the User in accordance with clause 8.4 of these GTC below;
- (iv) by the Company's resignation in accordance with clause 8.4 of these GTC below;
- (v) by withdrawal in accordance with the provisions of the relevant legislation.

8.3. Statement. Either Party is entitled to terminate these GTC without giving any reason. The notice period is 1 calendar month. The period of notice shall commence on the first day of the calendar month following the calendar month in which the notice of termination is delivered to the other Party.

8.4. Withdrawal. The User is entitled to withdraw from these GTC in the event of a defect in the Service that cannot be removed or corrected or in the event that the Company fails to remove or correct the defect in the Service within 30 days from the date of the User's allegation of the defect.

The Company is entitled to withdraw from these GTC:

- (i) if the User provides incomplete or false data in the Registration Form or if, in the event of a change in any data, the User fails to inform the Company of the change without undue delay;

- (ii) If the User uses the Website and/or the Online Market in a manner contrary to these GTC;
- (iii) in cases of any breach of obligations under clause 6. of these GTC by the User; as well as
- (iv) in cases of any action by the User which is contrary to these GTC and threatens to cause or may cause any damage to the Company as a result of such action.

Withdrawal from these GTC shall be effective on the date of delivery of the written withdrawal from these GTC to the User or the Company. In the withdrawal, the reason for withdrawal must be factually defined in such a way that it is not interchangeable with any other reason.

9. Withdrawal from these GTC according to the Consumer Protection Act

9.1. Withdrawal from these GTC and withdrawal period

The User who is a Consumer has the right to withdraw from the contract concluded at a distance, which is these GTC within 14 days from the date of the User's consent to these GTC, even without giving any reason.

The User has no right to withdraw from these GTC if:

- (i) the full provision of the service has taken place;
- (ii) for other reasons listed in § 19 (1) of the Consumer Protection Act.

The period for withdrawal from these GTC shall be deemed to be maintained if the User sends the Company a notice of withdrawal from these GTC no later than on the last day of the period.

Withdrawal from these GTC may be sent by the User in writing by post to 23 Boulevard Plaza Tower 2, Dubai, United Arab Emirates or by email to the Company at info@crypton.network. He may use the sample withdrawal form attached as Annex 1 to these GTC.

By withdrawing from these GTC, the User's obligation to be bound by the GTC is cancelled from the beginning.

The Company also instructs the User who is a Consumer that any Services that are subject to these Terms and Conditions will be provided to the User free of charge. Therefore, the Company is not obliged to instruct the User who is a Consumer to consent to the commencement of the provision of the Service pursuant to Section 17(10)(c) of the Consumer Protection Act.

9.2. Consequences of withdrawal from these GTC. The Company informs the User that:

- (i) is not obliged to pay the Company the price for the actual performance until the date of delivery of the notice of withdrawal from these GTC in accordance with § 21 paragraph 5 of the Consumer Protection Act, since the Company provides the Services to him free of charge;
- (ii) The Company shall, within 14 days from the date of delivery of the withdrawal from these GTC, refund to the User all payments received from the User under or in connection with these GTC, including shipping, delivery, postage and other costs and fees, in the manner used by the User in payment thereof, as no payments have been received from the User in connection with these GTC.

In order to comply with the obligation under Section 15(6) of the Consumer Protection Act, the Company provides the User with a duly completed instruction on the exercise of the right of withdrawal, which is attached as Annex 2 to these GTC.

10. Alternative dispute resolution

10.1. Request for redress. In accordance with Section 5(1)(l) of the Consumer Protection Act, the Company hereby notifies the User that the User has the right to submit a request for redress to the Company pursuant to Section 11 of Act No. 391/2015 Coll. on alternative dispute resolution of consumer disputes and on amendment and supplementation of certain acts, as amended, with a link to the website where information on the relevant alternative dispute resolution entity is published in case a dispute has arisen between the User and the Company arising from the exercise of rights under liability for defects or if the User believes that the Company has violated his/her other rights. The User shall submit a request for redress in writing

by post to C NT PROJECT MANAGEMENT, 23 Boulevard Plaza Tower 2, Dubai, United Arab Emirates or by email to the Company at.info@crypton.network. In the event that the Company responds to the User's request in the negative, it shall inform the User of the relevant alternative dispute resolution entities. Considering that, according to Article 1(2) of the Consumer Protection Act, this Act applies to the sale and provision of products if the performance takes place in the territory of the Slovak Republic or if the performance is related to business in the territory of the Slovak Republic, and considering that, according to Article 1(2) of Act No. 391/2015 Coll. on alternative dispute resolution of consumer disputes and on amendment and supplementation of certain acts, as amended, this Act applies to disputes between a trader who had a place of business or registered office in the Slovak Republic on the date of conclusion of the contract or, if it is a contract concluded at a distance, on the date of dispatch of the consumer's order, it is applicable that alternative dispute resolution under this article of the GTC will not be possible to implement. For this reason, the Company provides the User with information on the supervisory authority to which the Company is subject and to which the User may apply, instead of information on the relevant alternative dispute resolution entities.

- 10.2. Supervisory Authority. The Customer has the right to contact the supervisory authority to which the Company is subject, which is Business Village, Department of Economic Development Dubai, P.O.Box 13223 Dubai, United Arab Emirates, telephone number: 800 1222, web address: www.moec.gov.ae, email: info@economy.ae.
- 10.3. Prior to contacting the Supervisory Authority pursuant to clause 10.2 of these GTC, the Consumer shall have the opportunity to contact the Company in accordance with clause 10.1 of these GTC with a request for redress. This right is granted by the Company to the Consumer over and above its statutory obligations.

11. Exceptions to the provisions of these GTC

If the User is an Entrepreneur, the provisions of these GTC shall apply to him, except:

- (i) point 5. of these GTC;
- (ii) Clause 9. of these GTC; and
- (iii) clause 10. of these GTC.

Furthermore, the provisions and clauses of these GTC not mentioned above, which by their nature imply that they apply only to the User who is a Consumer, shall not apply to the User who is a Business.

The provisions of the Commercial Code shall apply to legal relations with Users under this section of the GTC, which are not regulated in these GTC, with the exception of those provisions of the Commercial Code that are in conflict with these GTC.

12. Information pursuant to Article 14 of the Digital Services Act

- 12.1. Pursuant to Article 14, paragraph 1 of the Digital Services Act, the Company, as an intermediary service provider, is obliged to include in its terms and conditions (i.e. in these GTC) information on any restrictions it imposes in connection with the use of its service in relation to the information provided by the recipients of the service, i.e. the Users.
- 12.2. The information referred to in clause 12.1 of these GTC above must include information on all policies, procedures, measures and tools used for the purpose of content moderation, including algorithmic decision making and human review, as well as the rules of procedure of its internal complaints handling system.
- As the Company does not use any content moderation measures or tools within the Website, as there is no content on the Website that can be moderated, this obligation does not apply to the Company.
- 12.3. Information on the rules of procedure of its internal complaint handling system is set out in a separate directive on the receipt and handling of complaints, which is available at [HERE](#) .
- 12.4. The Company, as a provider of intermediary services, shall act consistently, objectively and proportionately in applying and enforcing the restrictions set out in paragraph 12.1 above, taking due account of the rights and legitimate interests of all interested parties, including the fundamental rights of Users as recipients of

the Services, such as freedom of expression, freedom and pluralism of the media and other fundamental rights and freedoms enshrined in the Charter of Fundamental Rights of the European Union.

13. Final provisions

- 13.1. Governing law. Legal relations not governed by these GTC shall be governed by the law of the Slovak Republic, in particular the relevant provisions of the Civil Code, the Consumer Protection Act, the Commercial Code and other applicable laws of the Slovak Republic.
- 13.2. Jurisdiction of the courts. The Parties agree to settle all disputes arising out of or in connection with these GTC in priority out of court. If the Parties are unable to resolve the dispute out of court, all disputes arising out of or in connection with these GTC (including disputes concerning non-contractual claims) shall be resolved by a court of competent jurisdiction in the Slovak Republic.
- 13.3. Synopsis. The Parties undertake to provide each other with the necessary cooperation in the performance of their obligations under these GTC or the Contracts and to notify each other of all circumstances and information that may affect the rights and obligations agreed in these GTC without undue delay after becoming aware of such circumstances or information.
- 13.4. Delivery of documents. The Parties shall deliver notices relating to these GTC by post to the address of the registered office, place of business or permanent or temporary residence or by email to the Company's email address set out in these GTC or to the User's email address. The Parties are obliged to notify each other in an appropriate manner of any change of the email address for the delivery of documents without undue delay after the change.
- 13.5. Assignment of rights. The User is not entitled to transfer or assign any rights or obligations under these GTC to another person without the prior written consent of the Company, unless otherwise specified in these GTC.
- 13.6. Invalidity or ineffectiveness. If any part or all of these GTC are not valid and/or effective or later become invalid and/or ineffective, the validity and/or effectiveness of the remaining provisions of these GTC shall not be affected. In place of the invalid and/or ineffective provisions of these GTCs and to fill in the gaps, an arrangement shall be used which, as far as legally possible, comes as close as possible to the meaning and purpose of these GTCs, insofar as the Parties have taken this issue into account when concluding these GTCs.
- 13.7. Changes to these GTC. The Company has the right to unilaterally amend or change these GTC. Changes to these GTC shall become effective upon their posting on the Website. They shall become effective upon the expiration of 30 days after their notification to the Customer. Notification of changes to the GTC shall be made by notification on the Website and by email. If the User does not agree with the change of the GTC, the User has the right to withdraw from the GTC, whereby the withdrawal must be received by the Company no later than on the 30th day after the notification of the changes to the GTC. Upon the expiration of 30 days after the notification, the changed GTC shall become effective.
- 13.8. Validity and effectiveness. These GTC shall come into force on the date of their acceptance by the Company and shall become effective on 14.12.2024.

Annex No. 1 of the GTC

WITHDRAWAL FORM

within the meaning of § 15 (1) (f) of Act No. 108/2024 Coll. on consumer protection and on amendment and supplementation of certain acts

(fill in and send this form only if you wish to withdraw from the contract)

To whom :

C NT PROJECT MANAGEMENT, with registered office at 23 Boulevard Plaza Tower 2, Dubai, United Arab Emirates, registered with the Department of Economy and Tourism Dubai, Reg. No: 2385090

I/We hereby give notice* that I/We withdraw from the contract for this good/service*:

Date of ordering/date of receipt*:

Name and surname of the consumer(s)*:

Address of the consumer(s)*:

Signature of the consumer(s)* (only if this form is submitted in paper form):

Date:

* Strike out those that are not applicable.

Annex No. 2 of the GTC

INFORMATION ON THE EXERCISE OF THE CONSUMER'S RIGHT OF WITHDRAWAL FROM A DISTANCE CONTRACT AND A CONTRACT CONCLUDED AWAY FROM THE TRADER'S BUSINESS PREMISES

1. Right of withdrawal

You have the right to withdraw from the contract concluded with the Company (i.e. from the GTC) within 14 days from the date of conclusion of the respective contract, even without stating a reason.

When exercising your right of withdrawal, please inform us of your decision to withdraw from this contract by an unequivocal statement (e.g. by letter sent by post or email) to CNT PROJECT MANAGEMENT, 23 Boulevard Plaza Tower 2, Dubai, United Arab Emirates or by email to the Company at info@produbai.me, telephone contact: info@crypton.network.

For this purpose, you can use the sample withdrawal form that we have given or sent to you, but its use is not obligatory.

The withdrawal period is preserved if you send a notice of exercise of the right of withdrawal before the withdrawal period expires.

2. Consequences of withdrawal

Upon cancellation of the contract, we are obliged to refund all payments made by you in connection with the conclusion of the contract, including the cost of delivery, no later than 14 days from the date on which we receive your notice of cancellation of this contract. The refund should be made by the same method you used for your payment, unless you have expressly agreed to a different method of payment, and without charging you any additional fees. As the services have been provided to you free of charge and therefore you have not made any payments to us, this paragraph does not apply to you.

If you have requested to start the service during the withdrawal period, you are obliged to pay us the price for the service actually provided up to the date on which you notify us of your decision to withdraw from this contract. As the services have been provided to you free of charge, this paragraph does not apply to you.